Transforming Workplace Mental Health: A Proven Approach to Support and Success



from NATIONAL COUNCIL FOR MENTAL WELLBEING

Evaluating the impact of Mental Health First Aid at Work

As a business leader, you know the importance of supporting your employees' mental health and creating a culture that reduces stigma. But you might be asking yourself: **How effective is a mental health training course?**

The National Council for Mental Wellbeing continuously evaluates its curriculum to ensure our products, including Mental Health First Aid (MHFA) at Work, are relevant and impactful. Our research-backed approach guarantees that your investment of time, effort and resources will lead to lasting improvements in your workplace.

As your company starts its mental wellbeing journey, let's explore how MHFA at Work has helped more than 4,000 First Aiders improve their literacy and boost confidence to support colleagues — making a lasting difference in workplaces just like yours.

Our Methodology

In February 2025, the National Council for Mental Wellbeing's Research and Evaluation team conducted an evaluation to understand the impact of two MHFA at Work Products: MHFA at Work Intro and MHFA at Work Certification.

Participants were asked to rate their knowledge on various topics after completing the course. A total of 2,608 participants for the Intro and 1,321 participants for the Certification course were included in the evaluation.

MHFA at Work Intro

MHFA at Work Intro is a 2-hour self-paced online course that introduces employees to workplace wellbeing practices and teaches employees how to understand and reduce stigma in the workplace.

What Sets MHFA at Work Intro Apart



RELATABLE CONTENT

88% of participants said the course was relevant to their daily lives.



EASY TO NAVIGATE

Online participants found the interactive features and narration particularly effective in helping them engage with and retain the material.



INCREASES CONFIDENCE

87% of participants are confident they can help a coworker and intend to take action.



PREPARES LEADERS

People leaders found that the course equipped them speak to their staff and refer them to help.

Participants Agree: This Training Works



"I have managed two employees with mental health challenges, and I was not adequately trained to handle them. I feel more equipped now."



"I could relate to the situations laid out in the training."



"I think this should be mandated training for all employees."

MHFA at Work Certification

MHFA at Work Certification is a 4-hour course that helps employees master the skills needed to recognize and respond to a coworker who may be experiencing a mental health or substance use challenge or crisis. At the end of the training, participants become certified in Mental Health First Aid at Work.

What Sets MHFA at Work Certification Apart



RELATABLE CONTENT

76% of participants said the course was relevant to their daily lives.



TANGIBLE TAKEAWAYS

75% of participants said the training increased their mental health knowledge.



INCREASES CONFIDENCE

95% of participants are confident they can help a coworker and intend to take action.



PROFESSIONAL DEVELOPMENT OPPORTUNITIES

93% of participants are interested in taking another MHFA course.

Participants Agree: This Training Works



"I have a responsibility to my colleagues, and the better prepared I am to help, the better our organization can be."



"Now I have the tools to be of service to those who come to me as a confidant at work."

Build a resilient, supportive workplace with Mental Health First Aid at Work

Equip employees with practical self-care strategies and the confidence to recognize and appropriately engage when a colleague may be facing a mental health or substance use challenge. Choose individual trainings or invest in a comprehensive, scalable program that builds a culture where mental wellbeing is prioritized, supported, and sustained.

Ready to get started with MHFA at Work? Get in touch.

